BULLETIN 2020-09

To: Commercial Health Insurers, Blue Cross and Blue Shield of Massachusetts, Inc., and Health Maintenance Organizations

From: Gary D. Anderson, Commissioner of Insurance

Date: March 30, 2020

Re: Special Open Enrollment Period Effective Immediately Until May 25

The Massachusetts Division of Insurance (the “Division”) issues this Bulletin 2020-09: Special Enrollment Period Effective Immediately Until May 25, to extend the special enrollment period described in Bulletin 2020-03 for eligible individuals in the Commonwealth who are not currently enrolled in an insurance plan. The Division has collaborated with the Commonwealth Health Insurance Connector Authority (the “Connector”) in developing this Bulletin.

In light of the spread of COVID-19 in the Commonwealth and its impact to the public’s health, the Connector announced a limited-time special enrollment period (“SEP”), originally until April 25, 2020 and extended until May 25, 2020, for qualified individuals who are currently without insurance. To ensure that the dates of the SEP both on and off the Connector would be the same, the Division issued Bulletin 2020-03 to effectuate the commencement of the original SEP (until April 25, 2020). With the Connector’s extension of the SEP until May 25, 2020, the Division issues this Bulletin 2020-09 to effectuate the same extension of the SEP during which currently uninsured Massachusetts residents can enroll in health coverage. This SEP will not allow currently enrolled individuals to switch plans – rather, it is strictly to allow for those without coverage to obtain insurance coverage.

The Connector has informed the Division that the Massachusetts special open enrollment period for eligible individuals will last through May 25, 2020. If you have any questions about this Bulletin, please contact Niels Puettphoff, Director of Bureau of Managed Care, at (617) 521-7326 or at Niels.Puettphoff@mass.gov.